



**LENOWISCO**  
**Planning District Commission**

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# Utility Rate Survey

## Fiscal Year

### 2019

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# LENOWISCO Planning District Commission

## Utility Rate Survey

Fiscal Year 2019

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This is the LENOWISCO Planning District Commission's 32nd annual Utility Rate Survey. It contains the water, sewer, and residential garbage collection rates within the LENOWISCO Planning District (Lee, Scott, and Wise Counties and the City of Norton). It is completed each year to help the public agencies providing these services to understand where they stand with respect to their neighbors within the District. Since the last study, the St. Charles Water Service Authority has consolidated with the Lee County Public Service Authority into their overall system. Those customers' rates are now matching the LCPSA's rates. Also, as several providers have different rate structures for residential and "non-residential" (commercial and/or industrial) customers, only residential rates will be noted, calculated and compared.

### Comparing Utility Systems

It is very difficult to compare the rates of one system with those of another. As the information contained in this survey reveals, different systems have straight rates, flat rates, regressive rates, and progressive rates--all in varying increments. As in previous editions of this report, we have tried to devise a consistent yardstick to compare rates by computing an "average monthly bill." The United States Department of Agriculture Rural Development uses 4,200 gallons per month as a consumption rate for the average residential connection. All "average monthly bills" in this report, therefore, are based on that rate of consumption. This edition will be the second that also includes a set of rate comparisons using 3,200 gallons of usage per month. Several authorities and localities have suggested this is closer to the average monthly consumption of their customer base.

### A Word of Caution

There are a number of factors of which the reader should be aware concerning the figures based herein. They are:

1. Municipalities with general taxation authority operate many of the systems. Some of these systems are not supported by water and/or sewer revenue alone, but are subsidized by the

municipality's general tax revenue. Rates for such systems may be artificially low because the numbers may not reflect the true cost of system operation. In contrast, public service authorities have no revenue raising capability except user fees and connection fees.

2. Several systems have belatedly started funding depreciation as a means of dealing with the uncertainties of future capital outlay needs. In almost all cases, this has resulted in a rate increase.
3. Some systems are older and therefore, their cost to construct was less. The debt loads on these systems are also lower because they were financed at lower interest rates. The newer systems obviously cost more to construct or rehabilitate and, in some cases, were financed at higher rates.
4. Consumption rates are not uniform in the District. Consumers often use less water where rates are higher, while systems with low rates have customers who use more than the national average. Again, 4,200 gallons per month has historically been selected as the common water usage for the purposes of this survey. However, the study is a tool used by providers in adjusting budgets and rates, an added set of comparisons of 3,200 gallons per month usage will be added moving forward.
5. There are great differences in system efficiency. Accountability rates (the percentage of water produced and accounted for through metered sales) vary widely. Low accountability drastically (and artificially) inflates such costs as chemicals, labor, and power, while high accountability helps keep costs at a minimum.
6. Some systems rely on other providers for treated water. They are often at the mercy of the wholesale provider when it comes to setting their own retail rates, since they have no direct control over their water source costs.

There are other reasons that make comparing one system to another difficult. The reader is cautioned to keep these factors in mind when the data is compared.

## Wholesale Water Rates

A table of the District's Wholesale Water Rates is also included in the study. In the LENOWISCO Planning District, there are several water providers that produce and treat their own water. Other water producers only purchase treated water from a neighboring producer, while others may do both. Reasons for this situation include:

- The service area of the retail customer base under development is not contiguous to existing supply lines of the water producer.
- Water needs to be purchased from neighboring producers to supplement existing production or emergency outages.
- A producer may have determined that the water can be purchased from a neighboring producer at a cost cheaper than it can be treated.

For clarification, a “wholesale water rate” is the cost of production of treated water combined with delivery of said water to the point of sale (a master meter). This rate may include other related expenses, such as plant and equipment depreciation plus other costs the producer may deem appropriate. However, it does not include costs that are a result of providing water to the retail user, such as the cost to set and read meters, service line maintenance and tank maintenance except where the tank is the primary supplier of the wholesale water, or debt service and depreciation on the retail side.

## Sewage Service

Sewage service is generally confined to municipalities, although the Scott County PSA’s Duffield and the Scott County PSA’s Holston Regional (Weber City) sewer systems; the Lee County PSA’s Dryden, Crosscreek, Rose Hill, Ben Hur, and Hickory Flats sewer systems; and the Coeburn-Norton–Wise (CNW) sewer systems are exceptions. Higher sewer rates, just like water rates, may reflect the cost associated with newer or recently upgraded systems.

## Garbage Collection

Ten communities provide residential garbage collection. Although LENOWISCO did not attempt to determine frequency or type of collection, the information is provided, again, for comparison.

## A Closing Word

The information included in this report was derived from the data available on the provider’s website or given by email, phone or fax. Keep in mind it is only as reliable as the information received.

For communities seeking financial assistance from Rural Development, the Virginia Department of Housing and Community Development’s Community Development Block Grant Program, the Virginia Department of Health’s Financial and Construction Assistance Program, or other grant/loan programs, user rates are a major factor in determining percentage of grant versus loan, or whether a project is fundable at all. Utility systems should be operated as efficiently as possible, and the rates should generate sufficient income to support them. Systems with unrealistically low rates should not expect any significant grant assistance from the aforementioned agencies and programs. The few remaining Federal programs for water and sewer financial assistance are geared toward helping communities who are trying to help themselves. This is particularly important for those localities facing mandated sewage system renovations.

## LENOWISCO Planning District Commission Overview of Utility Rate Changes FY 2009 – FY 2018

(Based on District-Wide Average Monthly Rate at  
4,200 Gallons Usage per Month)

Service	FY10	FY11	FY12	FY13	FY14	FY15	FY16	FY18	FY19
In-Town Water	\$28.17	\$28.09	\$30.31	\$31.49	\$32.03	\$33.73	\$35.31	\$40.23	\$40.81
	+3.7%	-0.2%	+7.3%	+3.8%	+1.7%	+5.3%	+4.7%	+13.9%	+1.4%
Out-of-Town Water	\$36.90	\$38.10	\$39.65	\$40.22	\$43.59	\$45.33	\$47.49	\$52.16	\$52.59
	+4.8%	+3.1%	+3.9%	+1.4%	+8.4%	+4.0%	+4.8%	+9.8%	+0.8%
In-Town Sewer	\$30.84	\$32.38	\$32.28	\$33.20	\$34.05	\$37.36	\$38.94	\$42.21	\$48.83
	+5.4%	+5.0%	-0.3%	+2.9%	+2.6%	+9.7%	+4.2%	+8.4%	+15.7%
Out-of-Town Sewer	\$40.32	\$42.87	\$43.34	\$45.63	\$46.55	\$49.39	\$54.84	\$59.08	\$61.41
	+3.5%	+5.9%	+1.1%	+5.3%	+2.0%	+6.1%	+11.0%	+7.7%	+3.9%
Residential Garbage	\$7.57	\$7.88	\$7.98	\$8.28	\$9.25	\$9.13	\$9.43	\$9.68	\$9.77
	+1.3%	+3.9%	+1.3%	+3.7%	+11.7%	-1.3%	+3.3%	+2.7%	+0.9%

For the purposes of this report, the historic rate change chart will continue to be based on 4,200 gallon usage data. The percentage change, based on 3,200 gallon usage, should remain relatively the same.

# LENOWISCO PLANNING DISTRICT AVERAGE IN-TOWN WATER BILL

Fiscal Year  
2019

(Based on 4,200 Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$28.78
2	St. Paul	\$31.67
3	Norton* <sup>1</sup>	\$35.16
4	Dungannon	\$35.50
5	Wise	\$36.08
6	Coeburn	\$36.24
7	Jonesville* <sup>1</sup>	\$41.00
8	Big Stone Gap* <sup>1</sup>	\$42.39
9	Nickelsville	\$43.79
10	Appalachia* <sup>1</sup>	\$44.85
11	Pound * <sup>1</sup>	\$46.10
12	Gate City	\$53.43
13	Scott County PSA* <sup>2</sup>	\$55.56
	<b>2019 AVERAGE BILL</b>	<b>\$40.81</b>
	<i>2018 AVERAGE BILL</i>	<i>\$40.23</i>
	<i>2016 AVERAGE BILL</i>	<i>\$35.31</i>
	<i>2015 AVERAGE BILL</i>	<i>\$33.73</i>

\*1, 2 SEE NOTES PAGE

# LENOWISCO PLANNING DISTRICT AVERAGE IN-TOWN WATER BILL

Fiscal Year  
2019

(Based on 3,200 Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$22.79
2	St. Paul	\$25.22
3	Norton <sup>*1</sup>	\$29.36
4	Coeburn	\$29.69
5	Wise	\$29.75
6	Dungannon	\$30.50
7	Jonesville <sup>*1</sup>	\$32.39
8	Nickelsville	\$35.18
9	Big Stone Gap <sup>*1</sup>	\$36.24
10	Pound <sup>*1</sup>	\$38.37
11	Appalachia <sup>*1</sup>	\$40.60
12	Gate City	\$45.53
13	Scott County PSA <sup>*2</sup>	\$46.43
	<b>2019 AVERAGE BILL</b>	<b>\$34.00</b>
	<i>2018 AVERAGE BILL</i>	<i>\$33.51</i>
	<i>2016 AVERAGE BILL</i>	<i>\$29.11</i>

\*1, 2 SEE NOTES PAGE

# LENOWISCO PLANNING DISTRICT AVERAGE OUT-OF-TOWN WATER BILL

Fiscal Year  
2019

(Based on **4,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$33.72
2	Dungannon	\$39.50
3	Dryden* <sup>3</sup>	\$42.01
4	Woodway* <sup>3</sup>	\$42.20
5	Nickelsville	\$43.79
6	Wise	\$52.44
7	Coeburn	\$52.57
8	Lee County PSA	\$52.83
9	St. Paul	\$53.68
10	Scott County PSA	\$55.56
11	Wise County PSA	\$56.43
12	Norton* <sup>1</sup>	\$56.62
13	Appalachia* <sup>1</sup>	\$59.48
14	Gate City	\$61.53
15	Jonesville* <sup>1</sup>	\$63.47
16	Big Stone Gap* <sup>1</sup>	\$63.57
17	Pound* <sup>1</sup>	\$64.63
	<b>2019 AVERAGE BILL</b>	<b>\$52.59</b>
	<i>2018 AVERAGE BILL</i>	<i>\$52.16</i>
	<i>2016 AVERAGE BILL</i>	<i>\$47.49</i>
	<i>2015 AVERAGE BILL</i>	<i>\$45.33</i>

\*1, 3 SEE NOTES PAGE

# LENOWISCO PLANNING DISTRICT AVERAGE OUT-OF-TOWN WATER BILL

Fiscal Year  
2019

(Based on **3,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$26.68
2	Dryden* <sup>3</sup>	\$33.86
3	Dungannon	\$34.50
4	Nickelsville	\$35.18
5	Woodway* <sup>3</sup>	\$36.20
6	Coeburn	\$42.78
7	Wise	\$43.24
8	St. Paul	\$43.43
9	Wise County PSA	\$43.68
10	Norton* <sup>1</sup>	\$45.02
11	Lee County PSA	\$45.18
12	Scott County PSA	\$46.43
13	Jonesville* <sup>1</sup>	\$50.22
14	Appalachia* <sup>1</sup>	\$52.33
15	Pound* <sup>1</sup>	\$53.04
16	Gate City	\$53.63
17	Big Stone Gap* <sup>1</sup>	\$53.72
	<b>2019 AVERAGE BILL</b>	<b>\$43.48</b>
	<i>2018 AVERAGE BILL</i>	<i>\$43.31</i>
	<i>2016 AVERAGE BILL</i>	<i>\$39.23</i>

\*1, 3 SEE NOTES PAGE

# LENOWISCO PLANNING DISTRICT AVERAGE IN-TOWN SEWER BILL

Fiscal Year  
2019

(Based on **4,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$31.20
2	St. Paul	\$34.83
3	Dungannon	\$35.50
4	Big Stone Gap	\$38.30
5	Pound	\$41.82
6	Appalachia	\$42.95
7	Wise	\$45.10
8	Jonesville	\$45.67
9	Coeburn	\$47.11
10	Gate City	\$49.53
11	Nickelsville	\$50.89
12	Norton	\$52.78
13	Scott County PSA* <sup>2</sup>	\$54.18
	<b>2019 AVERAGE BILL</b>	<b>\$43.83</b>
	<i>2018 AVERAGE BILL</i>	<i>\$42.21</i>
	<i>2016 AVERAGE BILL</i>	<i>\$38.94</i>
	<i>2015 AVERAGE BILL</i>	<i>\$37.36</i>

\*<sup>2</sup> SEE NOTES PAGE

# LENOWISCO PLANNING DISTRICT AVERAGE IN-TOWN SEWER BILL

Fiscal Year  
2019

(Based on **3,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$26.26
2	St. Paul	\$27.74
3	Dungannon	\$30.50
4	Big Stone Gap	\$32.44
5	Pound	\$33.58
6	Wise	\$37.18
7	Appalachia	\$37.21
8	Jonesville	\$38.18
9	Coeburn	\$38.60
10	Nickelsville	\$39.63
11	Gate City	\$40.13
12	Scott County PSA* <sup>2</sup>	\$42.14
13	Norton	\$42.63
	<b>2019 AVERAGE BILL</b>	<b>\$35.86</b>
	<i>2018 AVERAGE BILL</i>	<i>\$34.58</i>
	<i>2016 AVERAGE BILL</i>	<i>\$32.05</i>

\*<sup>2</sup> SEE NOTES PAGE

# LENOWISCO PLANNING DISTRICT AVERAGE OUT-OF-TOWN SEWER BILL

Fiscal Year  
2019

(Based on **4,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$37.86
2	Dungannon	\$39.50
3	Nickelsville	\$41.52
4	Scott County PSA* <sup>4</sup>	\$54.18
5	Lee County PSA* <sup>3</sup>	\$58.47
6	Appalachia	\$62.70
7	Pound	\$62.73
8	Big Stone Gap	\$63.18
9	Wise	\$65.55
10	Wise County PSA* <sup>5</sup>	\$69.10
11	Coeburn	\$78.85
12	Norton	\$103.24
	<b>2019 AVERAGE BILL</b>	<b>\$61.41</b>
	<i>2018 AVERAGE BILL</i>	<i>\$59.08</i>
	<i>2016 AVERAGE BILL</i>	<i>\$54.84</i>
	<i>2015 AVERAGE BILL</i>	<i>\$49.39</i>

\*3, 4, 5 SEE NOTES PAGE

## LENOWISCO PLANNING DISTRICT AVERAGE OUT-OF-TOWN SEWER BILL

Fiscal Year  
2019

(Based on **3,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$31.93
2	Dungannon	\$34.50
3	Nickelsville	\$34.52
4	Scott County PSA <sup>*4</sup>	\$42.14
5	Lee County PSA <sup>*3</sup>	\$48.55
6	Pound	\$50.37
7	Appalachia	\$53.05
8	Big Stone Gap	\$53.83
9	Wise	\$54.05
10	Wise County PSA <sup>*5</sup>	\$56.10
11	Coeburn	\$64.17
12	Norton	\$80.04
	<b>2019 AVERAGE BILL</b>	<b>\$50.27</b>
	<i>2018 AVERAGE BILL</i>	<i>\$48.48</i>
	<i>2016 AVERAGE BILL</i>	<i>\$45.32</i>

\*3, 4, 5 SEE NOTES PAGE

# LENOWISCO PLANNING DISTRICT AVERAGE COMBINED IN-TOWN WATER AND SEWER BILL

Fiscal Year  
2019

(Based on **4,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$59.98
2	St. Paul	\$66.50
3	Dungannon	\$71.00
4	Big Stone Gap* <sup>1</sup>	\$80.69
5	Wise	\$81.17
6	Coeburn	\$83.35
7	Jonesville* <sup>1</sup>	\$86.67
8	Appalachia* <sup>1</sup>	\$87.80
9	Pound* <sup>1</sup>	\$87.91
10	Norton* <sup>1</sup>	\$87.94
11	Nickelsville	\$94.68
12	Dryden* <sup>3</sup>	\$100.48
13	Woodway* <sup>3</sup>	\$100.67
14	Gate City	\$102.96
15	Scott County PSA* <sup>2</sup>	\$109.73
	<b>2019 AVERAGE BILL</b>	<b>\$86.77</b>
	<i>2018 AVERAGE BILL</i>	<i>\$82.44</i>
	<i>2016 AVERAGE BILL</i>	<i>\$74.26</i>
	<i>2015 AVERAGE BILL</i>	<i>\$71.09</i>

\*1, 2, 3 SEE NOTES PAGE

# LENOWISCO PLANNING DISTRICT AVERAGE COMBINED IN-TOWN WATER AND SEWER BILL

Fiscal Year  
2019

(Based on **3,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$49.05
2	St. Paul	\$52.95
3	Dungannon	\$61.00
4	Wise	\$66.93
5	Coeburn	\$68.29
6	Big Stone Gap* <sup>1</sup>	\$68.68
7	Jonesville* <sup>1</sup>	\$70.57
8	Pound* <sup>1</sup>	\$71.94
9	Norton* <sup>1</sup>	\$71.99
10	Nickelsville	\$74.81
11	Appalachia* <sup>1</sup>	\$77.81
12	Dryden* <sup>3</sup>	\$82.41
13	Woodway* <sup>3</sup>	\$84.75
14	Gate City	\$85.66
15	Scott County PSA* <sup>2</sup>	\$88.56
	<b>2019 AVERAGE BILL</b>	<b>\$71.69</b>
	<i>2018 AVERAGE BILL</i>	<b>\$68.08</b>
	<i>2016 AVERAGE BILL</i>	\$61.16

\*1, 2, 3 SEE NOTES PAGE

# LENOWISCO PLANNING DISTRICT AVERAGE COMBINED OUT-OF-TOWN WATER AND SEWER BILL

Fiscal Year  
2019

(Based on **4,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$71.58
2	Dungannon	\$79.00
3	Nickelsville	\$85.31
4	Dryden <sup>*3</sup>	\$100.48
5	Woodway <sup>*3</sup>	\$100.67
6	Scott County PSA	\$109.73
7	Lee County PSA	\$111.30
8	Gate City <sup>*4</sup>	\$115.71
9	Wise	\$117.99
10	Jonesville <sup>*1*3</sup>	\$121.94
11	Appalachia <sup>*1</sup>	\$122.18
12	St. Paul <sup>*5</sup>	\$122.78
13	Wise County PSA	\$125.53
14	Big Stone Gap <sup>*1</sup>	\$126.75
15	Pound <sup>*1</sup>	\$127.36
16	Coeburn	\$131.42
17	Norton <sup>*1</sup>	\$159.86
	<b>2019 AVERAGE BILL</b>	<b>\$113.50</b>
	<i>2018 AVERAGE BILL</i>	<i>\$110.86</i>
	<i>2016 AVERAGE BILL</i>	<i>\$100.24</i>
	<i>2015 AVERAGE BILL</i>	<i>\$94.72</i>

\*1, 3, 4, 5 SEE NOTES PAGE

# LENOWISCO PLANNING DISTRICT AVERAGE COMBINED OUT-OF-TOWN WATER AND SEWER BILL

Fiscal Year  
2019

(Based on **3,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$58.61
2	Dungannon	\$69.00
3	Nickelsville	\$69.70
4	Dryden <sup>*3</sup>	\$82.41
5	Woodway <sup>*3</sup>	\$84.75
6	Scott County PSA	\$88.56
7	Lee County PSA	\$93.73
8	Gate City <sup>*4</sup>	\$95.77
9	Wise	\$97.29
10	Jonesville <sup>*1*3</sup>	\$98.77
11	St. Paul <sup>*5</sup>	\$99.53
12	Wise County PSA	\$99.78
13	Pound <sup>*1</sup>	\$103.41
14	Appalachia <sup>*1</sup>	\$105.38
15	Coeburn	\$106.95
16	Big Stone Gap <sup>*1</sup>	\$107.55
17	Norton <sup>*1</sup>	\$125.06
	<b>2019 AVERAGE BILL</b>	<b>\$93.31</b>
	<i>2018 AVERAGE BILL</i>	<i>\$91.35</i>
	<i>2016 AVERAGE BILL</i>	<i>\$82.46</i>

\*1, 3, 4, 5 SEE NOTES PAGE

# LENOWISCO PLANNING DISTRICT WHOLESALE WATER RATES

## Fiscal Year 2019

PROVIDER		RECIPIENT	PRICE PER 1000 GALLONS
Town of Gate City	To	Scott County PSA	\$3.41
Scott County PSA	To	Town of Gate City	\$3.41
Scott County PSA	To	Lee County PSA	\$2.80
Bloomingtondale Utility Dt.	To	Scott County PSA	\$5.30
Bloomingtondale Utility Dt.	To	Scott County PSA-Boozy Creek	\$3.28
Washington County PSA	To	Scott County PSA	\$5.00
Scott County PSA	To	Washington County PSA	\$5.00
Castlewood WSA	To	Scott County PSA	\$2.50 or \$3.75 (depends on source)
Arthur Swanee Utility Dist.	To	Lee County PSA	\$1,240 / \$2.07**
Dryden Water Authority	To	Lee County PSA	\$20.00 / \$7.00**
Dryden Water Authority	To	Lee County PSA Old Woodway Rd.	\$7.00
Town of Appalachia	To	Lee County PSA	\$441 / \$6.15**
Town of Big Stone Gap	To	Lee County PSA	\$3.50
Town of Jonesville	To	Lee County PSA	\$2.25
Woodway Water Authority	To	Lee County PSA – Sticklelyville	\$3.25
Town of Pennington Gap	To	Lee County PSA – Big Hill	\$425 / \$1.88**
Town of Pennington Gap	To	Lee County PSA Smyth and Miller's Chapel	\$1,975 / \$1.88**
Town of Big Stone Gap	To	City of Norton	\$3.50
Town of Jonesville	To	Woodway Water Authority	\$3.12
Town of Pennington Gap	To	Dryden Water Authority	\$2,422 / \$2.03**
Town of Pennington Gap	To	Woodway Water Authority	\$18,925.50 / \$1.39**
City of Norton	To	Wise County PSA	\$3.50
Town of Wise	To	Wise County PSA	\$3.50
Wise County PSA	To	City of Norton	\$3.50
Wise County PSA	To	Town of Coeburn	\$3.50
Wise County PSA	To	Town of Pound	\$3.50
Town of Pound	To	Wise County PSA	\$3.50
Town of Clintwood	To	Town of Pound	\$3.15
Town of St. Paul	To	Russell County WSA-Castlewood	\$3.50
Town of St. Paul	To	Russell County WSA-Dante	\$3.50
Town of Coeburn	To	Wise County PSA	\$3.50

\*\*These rates reflect an initial charge for the first 1,000 gallons and a per 1,000 rate for usage over 1,000 gallons\*\*

# LEE COUNTY WATER RATES

Fiscal Year  
2019

LOCALITY	AMOUNT OF WATER	IN-TOWN COST	OUT-OF-TOWN COST
<b>Town of Jonesville</b>	First 1,500 gallons	\$ 13.25 (minimum)+fees	\$ 23.19 (minimum)+fees
	Over 1,500 gallons	\$ 8.61 per 1,000 gallons	\$ 13.25 per 1,000 gallons
<b>Town of Pennington Gap</b>	First 1,500 gallons	\$ 12.61 (minimum)	\$ 14.71 (minimum)
	Over 1,500 gallons	\$ 5.99 per 1,000 gallons	\$ 7.04 per 1,000 gallons
<b>Dryden Water Authority</b>	First 1,500 gallons	N/A	\$ 20.00 (minimum)
	Over 1,500 gallons		\$ 8.15 per 1,000 gallons
<b>Woodway Water Authority</b>	First 1,000 gallons	N/A	\$ 23.00 (minimum)
	Over 1,000 gallons		\$ 6.00 per 1,000 gallons
<b>Lee County PSA</b>	RESIDENTIAL		
	First 2,000 gallons	N/A	\$ 36.00 (minimum)
	Over 2,000 gallons		\$ 7.65 per 1,000 gallons

Lee County Public Service Authority provides sewer/wastewater services for Dryden and Woodway water customers. Therefore, for overall comparison charts, Dryden and Woodway's "Combined Out-of-Town" estimate will be the same as their "Combined In-Town" estimate respectively. LCPSA also has a separate rate structure for Non-Residential/Commercial/Industrial customers, based on location, size meter and usage. For further information, please visit their website at [www.leecopsa.org](http://www.leecopsa.org).

# LEE COUNTY WATER RATES

Fiscal Year  
2019

LOCALITY	NEW TAP FEE	NEW CONNECTION FEE	ADDITIONAL FEES	DEPOSIT	RECONNECTION FEE
Town of Jonesville	\$850	None	\$3.00 tank maintenance fee; \$1.50 fire fee	\$100	\$100
Town of Pennington Gap	\$450 (In-Town) \$850 (Out-of-Town)	\$50 (In-Town) \$100 (Out-of-Town)	None	\$150 (Water only \$100)	\$125
Dryden Water Authority	\$450	None	None	\$100	\$50
Woodway Water Authority	\$500	\$25	\$10 late fee if not paid by the 10th	\$100	\$100
Lee County PSA	\$850	\$100	None	\$100	\$50

# LEE COUNTY SEWER RATES

Fiscal Year  
2019

LOCALITY	AMOUNT OF SEWAGE	IN-TOWN COST	OUT-OF-TOWN COST
<b>Town of Jonesville</b>		87% of water bill + \$10 flat rate	N/A
<b>Town of Pennington Gap</b>	First 1,500 gallons Over 1,500 gallons	\$ 17.86 (minimum) \$ 4.94 per 1000 gallons	\$ 21.85 (minimum) \$ 5.93 per 1000 gallons
<b>Lee County PSA</b>	RESIDENTIAL First 2,000 gallons Over 2,000 gallons	N/A	\$ 36.65 (minimum) \$ 9.92 per 1,000 gallons

Lee County Public Service Authority provides sewer/wastewater services for Dryden and Woodway water customers. Therefore, for overall comparison charts, Dryden and Woodway's "Combined Out-of-Town" estimate will be the same as their "Combined In-Town" estimate respectively. LCPSA also has a separate rate structure for Non-Residential/Commercial/Industrial customers, based on location, size meter and usage. For further information, please visit their website at [www.leecopsa.org](http://www.leecopsa.org).

# LEE COUNTY SEWER RATES

Fiscal Year  
2019

LOCALITY	NEW INSTALLATION FEE	NEW CONNECTION FEE	DEPOSIT	RECONNECTION FEE
<b>Town of Jonesville</b>	\$500 (In-Town)	None	Included in water	None
<b>Town of Pennington Gap</b>	\$300	\$50 (In-Town) \$100 (Out-of-Town)	\$150 (Water only \$100)	\$ 125
<b>Lee County PSA</b>	\$500	\$100	\$100	\$50

# SCOTT COUNTY WATER RATES

Fiscal Year  
2019

LOCALITY	AMOUNT OF WATER	IN-TOWN COST		OUT-OF-TOWN COST	
<b>Town of Dungannon</b>	First 2,000 gallons	\$ 19.50	(minimum)	\$ 23.50	(minimum)
	Over 2,000 gallons	\$ 5.00	per 1,000 gallons	\$ 5.00	per 1,000 gallons
<b>Town of Gate City</b>	RESIDENTIAL				
	First 2,000 gallons	\$ 28.15	(minimum)	\$ 36.25	(minimum)
	Over 2,000 gallons	\$ 7.90	per 1,000 gallons	\$ 7.90	per 1,000 gallons
<b>Town of Nickelsville</b>	First 2,000 gallons	\$ 24.85	(minimum)	\$ 24.85	(minimum)
	Over 2,000 gallons	\$ 8.61	per 1,000 gallons	\$ 8.61	per 1,000 gallons
<b>Scott County PSA</b>	RESIDENTIAL				
	First 2,000 gallons	\$ 26.34	(minimum)	\$ 26.34	(minimum)
	Over 2,000 gallons	\$ 9.13	per 1,000 gallons	\$ 9.13	per 1,000 gallons

The Town of Gate City has a separate rate structure for Non-Residential/ Commercial/ Industrial customers, based on location, size meter and usage. For further information, please visit their website at [www.mygatecity.com](http://www.mygatecity.com).

The Scott County Public Service Authority has a separate rate structure for Non-Residential/ Commercial/ Industrial customers, based on location, size meter and usage. For further information, please visit their website at <http://www.scottcountypsa.myruralwater.com>.

# SCOTT COUNTY WATER RATES

Fiscal Year  
2019

LOCALITY	NEW TAP FEE	NEW CONNECTION FEE	ADDITIONAL FEES	DEPOSIT	RE- CONNECTION FEE
<b>Town of Dungannon</b>	\$750	\$125 \$175 (Water & Sewer)	None	\$175 (Water only \$125)	\$50
<b>Town of Gate City</b>	\$650	\$50 (Water meter fee)	None	\$150	\$50
<b>Town of Nickelsville</b>	\$350	None	None	\$100	\$50
<b>Scott County PSA (includes Clinchport, Duffield, Weber City)</b>	No Charge during project planning \$750 after project is funded \$1,500 after project is constructed	\$750	Administrative Fee \$50 (Owners only at time of deposit)	\$50 (Owner) \$150 (Renter)	\$50

# SCOTT COUNTY SEWER RATES

Fiscal Year  
2019

LOCALITY	AMOUNT OF SEWAGE	IN-TOWN COST		OUT-OF-TOWN COST	
Town of Dungannon	First 2,000 gallons	\$ 19.50	(minimum)	\$ 23.50	(minimum)
	Over 2,000 gallons	\$ 5.00	per 1,000 gallons	\$ 5.00	per 1,000 gallons
Town of Gate City	RESIDENTIAL				
	First 2,000 gallons	\$ 28.85	(minimum)	N/A	
Town of Nickelsville	First 2,000 gallons	\$ 26.12	(minimum)	\$ 26.12	(minimum)
	Over 2,000 gallons	\$ 11.26	per 1,000 gallons	\$ 7.00	per 1,000 gallons
Scott County PSA (includes Clinchport, Duffield, Weber City)	RESIDENTIAL				
	First 2,000 gallons	\$ 27.69	(minimum)	\$ 27.69	(minimum)
	Over 2,000 gallons	\$ 12.04	per 1,000 gallons	\$ 12.04	per 1,000 gallons

The Town of Gate City has a separate rate structure for Non-Residential/ Commercial/ Industrial customers, based on location, size meter and usage. For further information, please visit their website at [www.mygatecity.com](http://www.mygatecity.com).

The Scott County Public Service Authority has a separate rate structure for Non-Residential/ Commercial/ Industrial customers, based on location, size meter and usage. For further information, please visit their website at <http://www.scottcountypsa.myruralwater.com>.

# SCOTT COUNTY SEWER RATES

Fiscal Year  
2019

LOCALITY	NEW INSTALLATION FEE	NEW CONNECTION FEE	DEPOSIT	RECONNECTION FEE
<b>Town of Dungannon</b>	\$750	Included in water	Included in water	Included in water
<b>Town of Gate City</b>	\$900	None	Included in water	Included in water
<b>Town of Nickelsville</b>	\$650	None	\$100	Included in water
<b>Scott County PSA (includes Clinchport, Duffield, Weber City)</b>	No Charge during project planning \$1,000 after project is funded \$2,000 after project is constructed	\$500	\$100 water & sewer (owner) \$150 water & sewer (rental)	\$50

# WISE COUNTY AND CITY OF NORTON WATER RATES

Fiscal Year  
2019

LOCALITY	AMOUNT OF WATER	IN-TOWN COST		OUT-OF-TOWN COST	
<b>Town of Appalachia</b>	First 1,000 gallons	\$ 15.25	(minimum) +fees	\$ 20.60	(minimum)+fees
	Over 1,000 gallons	\$ 4.25	per 1,000 gallons	\$ 7.15	per 1,000 gallons
<b>Town of Big Stone Gap</b>	First 1,500 gallons	\$ 18.28	(minimum)+fees	\$ 29.47	(minimum)+fees
	Over 1,500 gallons	\$ 6.15	per 1,000 gallons	\$ 9.85	per 1,000 gallons
<b>Town of Coeburn</b>	First 2,000 gallons	\$ 21.83	(minimum)	\$ 31.03	(minimum)
	Over 2,000 gallons	\$ 6.55	per 1,000 gallons	\$ 9.79	per 1,000 gallons
<b>Town of Pound</b>	First 1,000 gallons	\$ 12.36	(minimum)+fees	\$ 18.54	(minimum)+fees
	Over 1,000 gallons	\$ 7.73	per 1,000 gallons	\$ 11.59	per 1,000 gallons
<b>Town of St. Paul</b>	First 1,500 gallons	\$ 14.25	(minimum)	\$ 26.00	(minimum)
	Over 1,500 gallons	\$ 6.45	per 1,000 gallons	\$ 10.25	per 1,000 gallons
<b>Town of Wise</b>	First 1,000 gallons	\$ 15.82	(minimum)	\$ 23.00	(minimum)
	Over 1,000 gallons	\$ 6.33	per 1,000 gallons	\$ 9.20	per 1,000 gallons
<b>Wise County PSA</b>	First 1,500 gallons	N/A		\$ 22.00	(minimum)
	Over 1,500 gallons			\$ 12.75	per 1000 gallons
<b>City of Norton</b>	First 2,000 gallons	\$ 17.40	(minimum) +fees	\$ 26.10	(minimum) +fees
	Over 2,000 gallons	\$ 5.80	1,000 gallons	\$ 11.60	per 1,000 gallons

# WISE COUNTY AND CITY OF NORTON WATER RATES

Fiscal Year 2019

LOCALITY	NEW TAP FEE	NEW CONNECTION FEE	ADDITIONAL FEES	DEPOSIT	RECONNECTION FEE
<b>Town of Appalachia</b>	\$750 Residential \$1000 Commercial	None	\$6 Water Line Maint. Fee \$4 Sewer Line Maint. Fee \$5 Tank Maint. Fee \$1 Fluoride/VDH Tax Fee	\$100	\$50
<b>Town of Big Stone Gap</b>	\$550 (In-Town) \$800 (Out-of-Town)	\$20	\$7.50 Improvement Fee	\$100	\$40
<b>Town of Coeburn</b>	\$50 + labor and supplies costs	None	None	\$100 (In-town) \$125 (Out-of-Town)	\$60
<b>Town of Pound</b>	\$800 (In-Town) \$1000 (Out-of-Town)	\$10	\$2 Fire Truck Replacement Fee \$7 Debt Reserve Fee	\$100 (renters only)	\$25
<b>Town of St. Paul</b>	\$750 ¾" \$1,000 1"	None	None	\$100 (renters only)	\$50
<b>Town of Wise</b>	\$500 (In-Town) \$750 (Out-of-Town)	\$20	None	\$100 (renters only)	\$50
<b>Wise County PSA</b>	¾" \$1000 1" \$1200	\$30	None	\$150	\$50
<b>City of Norton</b>	\$240 (In-City) \$360 (Out-of-City)	None	Water imp. Charge <2000 g = \$2.50 2001-4200= \$5 4201-10,000=\$7.50 10,001-27,000=\$10 >27,000=\$12.50	\$100	\$50

# WISE COUNTY AND CITY OF NORTON SEWER RATES

Fiscal Year  
2019

LOCALITY	AMOUNT OF SEWAGE	IN-TOWN COST	OUT-OF-TOWN RATES
<b>Town of Appalachia</b>		135% of water bill ** Does not include water fees; does include \$4.00 Sewer maintenance Fee	135% of water bill ** Does not include water fees; does include \$4.00 Sewer maintenance Fee
<b>Town of Big Stone Gap</b>	First 1,000 gallons Over 1,000 gallons	\$ 19.55 (minimum) \$ 5.86 per 1,000 gallons	\$ 33.26 (minimum) \$ 9.35 per 1,000 gallons
<b>Town of Coeburn</b>		130% of water bill	150% of water bill
<b>Town of Pound</b>	First 1,000 gallons Over 1,000 gallons	\$ 15.45 (minimum) \$ 8.24 per 1,000 gallons	\$ 23.18 (minimum) \$ 12.36 per 1,000 gallons
<b>Town of St. Paul</b>		110% of water bill	N/A
<b>Town of Wise</b>		125% of water bill	125% of water bill
<b>Wise County PSA</b>	First 1,500 gallons Over 1,500 gallons	N/A	\$ 34.00 (minimum) \$ 13.00 per 1,000 gallons
<b>City of Norton</b>		175% of water bill ** Does not include fees	200% of water bill ** Does not include fees

# WISE COUNTY AND CITY OF NORTON SEWER RATES

Fiscal Year  
2019

LOCALITY	NEW INSTALLATION FEE	NEW CONNECTION FEE	DEPOSIT	RECONNECTION FEE
Town of Appalachia	\$750 Residential \$1000 Commercial	\$0	Included in water	\$0
Town of Big Stone Gap	\$400 (In-Town) \$650 (Out-of-Town)	Included in water	Included in water	Included in water
Town of Coeburn	\$50 + labor and supplies costs	None	Included in water	Included in water
Town of Pound	\$800 (In-Town) \$1000 (Out-of-Town)	\$10	None	None
Town of St. Paul	\$350	None	Included in water	Included in water
Town of Wise	\$500 (In-Town) \$750 (Out-of-Town)	\$20	\$100 (renters only) \$20 (owners only)	\$100 (renters only)
Wise County PSA	2" \$950 (Bold Camp) 4" \$1100	\$30	\$150	\$50
City of Norton	\$175 (In-City) \$350 (Out-of-City)	None	Same as water	\$50

# LENOWISCO PLANNING DISTRICT RESIDENTIAL GARBAGE COLLECTION RATES

Fiscal Year  
2019

LOCALITY	RESIDENTIAL GARBAGE COLLECTION
<b>Lee County</b>	
Town of Jonesville	\$10.00
Town of Pennington Gap	\$4.50
<b>Scott County</b>	
Town of Gate City	\$10.00
<b>Wise County</b>	
Town of Appalachia	\$10.00
Town of Big Stone Gap	\$11.00
Town of Coeburn	\$9.00
Town of Pound	\$10.00
Town of St. Paul	\$8.50 / \$10.50 <sup>*6</sup>
Town of Wise	\$12.00
City of Norton	\$12.00
<b>2019 AVERAGE BILL</b>	<b>\$9.77</b>
<i>2018 AVERAGE BILL</i>	<i>\$ 9.68</i>
<i>2016 AVERAGE BILL</i>	<i>\$ 9.43</i>
<i>2015 AVERAGE BILL</i>	<i>\$ 9.13</i>

<sup>\*6</sup>SEE NOTES PAGE

## NOTES

\*<sup>1</sup>Appalachia, Big Stone Gap, Jonesville, Norton, and Pound include additional fees in the calculated and ranked water and/or sewer rate charts.

\*<sup>2</sup>Scott County PSA provides in-town water and sewer services for Clinchport, Duffield and Weber City.

\*<sup>3</sup>Lee County PSA provides out-of-town sewer services for Jonesville, Dryden and Woodway. This will be reflected in the combined services rates.

\*<sup>4</sup>Scott County PSA provides out-of-town sewer services for Gate City. This will be reflected in the combined services rates.

\*<sup>5</sup>Wise County PSA provides out-of-town sewer services for St. Paul. This will be reflected in the combined services rates.

\*<sup>6</sup>Town of St. Paul differentiates in-town (\$8.50) and out-of-town (\$10.50) residential garbage collection.